

Disclaimer

General Terms & Conditions

Welcome to Gnibl Box! We offer subscription and membership services that provide our members with a broad selection of nutritious, tasty snacks through gnibibox.com.au (the "Site") and delivered directly via post or otherwise (collectively, with all other services provided through the Site, "Services").

If you do not agree with all of the provisions of this Agreement, do not access and/or use the Site or Services.

The Site is owned and operated by Future Forward Pty Ltd (ABN: 33 107 251 123) trading as gnibl (the "Company"). By accessing, browsing or using this website, you agree to the terms, conditions and disclaimers herein as amended from time to time. By purchasing an item advertised on this website and/or by completing any of the web forms to engage the services of Future Forward Pty Ltd or receive further information from Future Forward Pty Ltd, you agree to be bound by these Terms and Conditions. Future Forward Pty Ltd may amend these Terms and Conditions from time to time and any amendment will become effective immediately. Your continued use of this website after amendment constitutes an agreement to abide by and be bound by those Terms and Conditions, as amended.

The material contained in this website is only of general informational value. It is made available on the understanding that the company is not thereby engaged in rendering professional advice, nor is it bound by any information or claims made on this site.

Before relying on the material in any important matter, users should carefully evaluate its accuracy, currency, completeness and relevance for their purposes, and should obtain any appropriate professional advice relevant to their particular circumstances.

Although we make every effort to keep information on our website accurate and up to date we do not guarantee this. If you make use of the information on this site it is at your own risk. We are not liable for any incidental, special or consequential damages arising in relation to use of the material on this website and we accept no liability for any loss or damage or cost incurred to you as a result of our website being infected by a computer virus or defect.

In some cases the material may incorporate or summarise views, guidelines or recommendations of third parties. Such material is assembled in good faith, but does not necessarily reflect the considered views of the company, or indicate a commitment to a particular course of action.

Links to other websites are inserted for convenience and do not constitute endorsement of material at those sites, or any associated organisation, product or service.

Accounts

By signing up for the Service, you are becoming an ongoing subscriber or member of the Service and agreeing to pay Future Forward Pty Ltd the then applicable weekly, fortnightly or

monthly membership fee or subscription cost, as applicable. Your Gnibl Club membership and/or subscription, either of which may start with a free or discounted trial, will continue week-to-week, fortnight-to-fortnight or month-to-month at the standard non-discounted rate unless and until you cancel the applicable Service or we terminate it. You must have Internet access and provide us with a current, valid, accepted method of payment to use the Service.

Each payment period, we will bill the membership fee or subscription cost, as applicable, to the Payment Method. You must cancel your membership or subscription, as applicable, before it renews each payment period in order to avoid billing of the next period's membership/subscription fees to your Payment Method. Annual memberships will be billed on the anniversary date of enrolment.

ORDERING, PAYMENT, AND CANCELLATION

You may order any of the Products or Services offered by following the directions on the Site.

If you are dissatisfied with a product or products for any reason, we will endeavour never to send you the same product in future deliveries. If a product or products is unsatisfactory due to a product defect we will replace the defective product and include the replacement in your next delivery. To report defective products you must contact Customer Service in writing via email at info@gnibl.com.au 9:00AM to 5:00PM AEST Monday through Friday, within 5 days of receiving the product.

All payments are non-refundable.

If you order Products or Services, you agree to pay at the time of order the then-current price per product and any applicable shipping charges as listed on the Site, or explained to you over the phone or via email by a Future Forward staff member.

Future Forward Pty Ltd may change the pricing for all or any portion of the Service from time to time in its sole discretion by updating the Site and without any additional notice to you, provided that any price changes will not take effect until your membership or subscription next renews.

You hereby authorize Company to bill your credit card as described above. If any fee cannot be charged to your credit card for any reason, Company may provide you, via email, notice of such non-payment and a link for you to update your payment information. If such non-payment is not remedied within seven (7) days after receiving such notice of non-payment, then Company may immediately terminate the applicable Service.

We are not responsible for any fees or charges that your bank or credit card issuer may apply. If your bank or credit card issuer reverses a charge to your credit card, we may bill your account directly and seek payment by another method including a mailed statement.

CANCELLATION

Your membership/subscription to the Service will remain in effect until you cancel your Service. You may change or cancel your service at any time. To cancel your service, please contact us through the contact details provided below 9:00AM to 5:00PM AEST Monday through Friday. If you choose to cancel your service, you must notify the Company at least 5 days before your next billing date. No refunds will be provided.

INDEMNITY

You agree to indemnify and hold Company (and its officers, employees, and agents) harmless, including costs and lawyers' fees, from any claim or demand made by any third party due to or arising out of (a) your use of the Site or Services, (b) your violation of this Agreement; or (c) your violation of applicable laws or regulations.

Force Majeure

We will not be liable to you for any lack of performance, or the unavailability or failure, of this website or our services, or for any failure by us to comply with these Terms and Conditions, where such lack, unavailability or failure arises from any cause reasonably beyond our control.

Contacting us

If you have any questions or concerns about our terms & conditions, or about any part of our service we are always happy to help.

You can:

email us: info@gnibl.com.au

phone us: 1300 818 088